

ENVIRONMENTAL JUSTICE AGENCY GOALS

North Carolina
Department of Administration
2024

INTRODUCTION

Established in 1957, the Department of Administration (DOA) acts as the business manager for North Carolina state government. The department oversees Government Operations such as building construction, purchasing and contracting for goods and services, maintaining facilities, managing state vehicles, acquiring and disposing of real property, and operating auxiliary services such as courier mail delivery and the sale of state and federal surplus property.

Additionally, the department manages many of the state's advocacy programs that provide assistance and services to diverse segments of the state's population that have been traditionally underserved.

The Department of Administration's three guiding principles are:

- Explore new and improved ways to deliver effective and efficient services to create value for taxpayers.
- Provide superior customer service and.
- Create a culture of trust through transparency and enhanced employee engagement, operation and inclusiveness.

- 1. Using the environmental justice mapping tool, (1) identify and gather relevant data sources related to environmental justice concerns that can be overlaid with existing environmental justice hub data, such as power plant locations, landfills, state-owned lands, etc.; (2) analyze how NC DOA's operations have affected and continue to impact environmental justice communities using the gathered data and establish a baseline for NC DOA's impact; (3) establish goals for mitigating NC DOA's impact on environmental justice communities and explore opportunities for meaningful involvement of identified communities.**

- 2. Identify knowledge gaps and systemic biases within our processes by engaging with environmental justice groups through existing connections of NC DOA advocacy groups**
 - 2.1 In collaboration with the Commission of Indian Affairs, develop a mechanism for soliciting feedback, testimony, and recommendations from tribal communities environmentally impacted by state-agency action.

- 3. Make the Department of Administration's public-facing websites more digitally inclusive.**
 - 3.1 Review and revise seven (7) sections of the department's website that provide information for the public so that they are accessible to citizens with visual impairments and i/dd challenges.

 - 3.2 Maintain oversight of the existing language access tool on the DOA website, accessible by a "select language" button in the uppermost right-hand corner of the website.

1. Using the Environment Justice (EJ) Mapping Tool, (1) identify and gather relevant data sources related to EJ concerns that can be overlaid with existing EJ Hub data, such as Power plant locations, landfills, state-owned lands, etc.; (2) analyze how DOA's operations have affected and continue to impact EJ communities using the gathered data and establish a baseline for DOA's impact; (3) establish goals for mitigating DOA's impact on EJ communities and explore opportunities for meaningful involvement of identified communities

Status: DOA's Facility Management Division is familiarizing themselves with the mapping tool to understand the data points and various layers that are impacted by the work of NC DOA.

Expected Completion Date: January 2026

2. Identify knowledge gaps and systemic biases within our processes by engaging with environmental justice groups through existing connections of NC DOA advocacy groups

2.1 In collaboration with the Commission of Indian Affairs, develop a mechanism for soliciting feedback, testimony, and recommendations from Tribal Communities environmentally impacted by state-agency action.

Status: The Commission of Indian Affairs has already prepared and distributed an initial survey, presented at the Commission meeting in July 2024, collecting meaningful responses to provide to the Community Engagement Subcommittee for agency follow-up, where appropriate.

Expected Completion Date: Ongoing

3. Make the Department of Administration's public-facing websites more digitally inclusive.

3.1 Review and revise seven (7) sections of the Department's website that provide information for the public so that they are accessible to citizens with visual impairments and I/DD challenges.

Status: The following sections of the Department's website will be reviewed and revised:

- i. State Surplus Property
- ii. Purchase & Contract

- iii. Historically Underutilized Businesses (HUB)
 - iv. Non-Public Education
 - v. Indian Affairs
 - vi. Council for Women & Youth Involvement
 - vii. Federal Surplus Property
- Expected Completion Date: Ongoing

3.2 Maintain oversight of the existing Language Access tool on the DOA website, accessible by a “Select Language” button in the uppermost right-hand corner of the website.

Status: Site has the ability to be translated. DOA has submitted a draft Language Access Plan to the Governor’s Office.

Expected Completion Date: Ongoing